Troubleshooting.

It doesn't start.

Make sure the button to activate the FoldMate Collector in the program is in the "on" position. Ensure that the FoldMate Collector is properly seated in its slot on the FoldMate. Make sure the product detection sensor's field of view is clear and unobstructed. If the sensor lens is dirty, gently wipe it with a dry, clean cloth.

FoldMate Collector





Activation Button.

To activate the FoldMate Collector, turn this button to the "on" position.





